## Wednesday, March 18, 2020

COVID-19 is an evolving crisis unprecedented in our lifetimes and a test of the compassion, resolve, and teamwork of every member of our society on a global scale. We use these words—"compassion, resolve, and teamwork" —meaningfully, because these are hallmark attributes historically cited for professionals in the healthcare industry.

While we are seeing the embodiment of these virtues from all corners of society—from the sacrifices of businesses large and small, individuals, government entities racing to allocate resources—none still compare to the sacrifices and leadership we are seeing from healthcare providers on the front lines.

We thank you for your flexibility as our healthcare continues to learn on how to deal with the crisis that is constantly changing.

## Café on J Public Health & Safety Guidelines

We have implemented several operational solutions to reduce the possibility of contamination within our Café retail area:

- Eliminated all self-service food options (soup, salad bar, hot grab items like fries, pizza, and tenders, breakfast bar, fruit bar, pastries) and our staff will now serve them.
- Increased the Fresh and Ready Grab n' Go items.
- Removed the condiments with handles (ketchup, mustard, and creamer). Switched to individual packets.
- Increased the wiping down of handles on the coolers, counters, tables, chairs, coffee pots, and microwaves/toaster.
- Placed signage to explain the changes
- The café will be closing from 10-11am and 3-4pm for cleaning/re-stocking. The doors are to remain open and guests can use the first room to sit.

