Monday, March 16, 2020

As the coronavirus disease (COVID-19) spreads, and the media coverage continues to escalate, many people are anxious about the uncertainty of what is happening. It is important to protect yourself and your family, here are a few things you can do to help yourself during the situation:

- 1. Seek health information from trusted resources like the U.S. Centers for Disease Control & Prevention (CDC), The World Health Organization and your state health department website.
- 2. Plan ahead to feel more in control Go grocery shopping and make contingency plans for work, childcare or travel if they become necessary.
- 3. Take good care of yourself Wash your hands often, get plenty of rest, exercise, eat well, don't smoke, and limit how much alcohol you drink.
- 4. Put things into perspective Most people who contract COVID-19 recover. Those who are at the greatest risk are seniors and people with existing health conditions.
- Stay informed, but don't overdo it The industry sometimes uses panic-inducing headlines that don't fully reflect entirety of a situation.

Internally, if you have any questions, please direct it to your leaders to get you the information you need timely.

Entry Points – Screening Guidelines

We continue to take steps to protect everyone. The **three** main entrances are now screening of all our guests.

- 1. Front Main Entrance: Visitor Information Officer and a clinical team member will be screening appropriately
- 2. ED Main Entrance: There is an extensive screening process for patients and their families. Both an EMT and a Security Officer are posted at all times with a Nurse and Provider.
- 3. WIP: Visitor Information Officer and a clinical team member will be screening appropriately

Cleaning Guidelines for Hospitals

The CDC has provided recommendation on the cleaning and disinfection of our institution. We are ensuring that our staff is adhering to:

- CDC guidelines for transporting a patient
- CDC guidelines for cleaning a discharge/transferred room after the patient has left
- Current AVH policies on cleaning isolation occupied and discharged patient rooms (We will continue to follow these guidelines)
- Current AVH policies on cleaning procedure/specialty areas (We will continue to follow these guidelines)

We are also increasing our cleaning vigilance with high-touch points in public areas due to the recent COVID-19 (Coronavirus) concerns, EVS has increased the cleaning and disinfecting in the following areas:

- Hard surfaces in the main entrance lobby and HVA lobby
- All first floor handrails
- Elevator buttons and handrails
- Push bars on exit doors
- Hallway telephones
- Hard surfaces in Emergency Room lobby
- · Vending machine buttons
- Drinking fountains
- · Stairwell rails
- Sanitization stands